Overview and Getting Started with Archibus

- **Background**
  - Goals of the Archibus System

- **How do we Meet our Goals**
  - Enable Campus and Medical Center to Share the same System
  - Build a Cohesive Space Management Community
  - Encourage the Importance of Accurate Data
  - Build a Robust Campus Planning Office
  - Require us all to Adhere to UCSF policy

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  - Archibus Roles for Campus users
  - Who are the Space Strategist

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  - Organizational Hierarchy in Archibus Division and Department Labels
  - Organizational Hierarchy in Archibus Shared Rooms
  - Track Employee Location

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  - Homepage Tasks and Other Items
  - My Profile

*Use the table of contents hyperlinks to navigate within the module*
Background
Goals of the Archibus System

- To support space governance at UCSF by providing a tool for effective space data collection through improved user interface and space reporting and analytics
- Take steps towards inspiring a cultural shift at UCSF towards an environment of transparency and collaboration as it relates to space management
- Ability to manage all space at UCSF as a strategic asset
How do we meet our Goals?
Enable Campus & Medical Center to Share One System

- Medical Center and Campus now share the same Archibus Space Management System. All data and floorplans are maintained in the same database.

- The process and user interface to update Campus space data is different from the process and user interface to update Medical Center space data. Both processes are supported within Archibus
  - Campus space records are maintained by “Campus Users”
  - Medical Center space records are maintained by “Medical Center users”
Build A Cohesive Space Management Community

IMPROVED SPACE UTILIZATION
Inform Decision Makers
Reports & Analytics ↔ ARCHIBUS ↔ Floor Plans

SPACE COORDINATORS & STRATEGISTS
Annual Update
On Going Changes

CAMPUS PLANNING
Real Estate
Capital Programs

SPACE WALKS

TRAINING COMMUNICATIONS
Encourage the Importance of Accurate Space Data

Accurate space information is important to us…

✓ Provides the means for effectively managing our growing space at UCSF

✓ Helps us understand what’s going on in our buildings
  ▪ What type of activities are happening in this space? Which department is assigned by the Chancellor to this space? How many workstations are located in a particular room? Which employees are located in a particular room?

✓ Data Analytics can help decision makers determine risk, weigh outcomes, plan future scenarios and quantify benefits associated with decisions

✓ Required for the Annual UCOP Space Update report managed by the Campus Planning Office

✓ Provides the Budget Resource Management office with data to support:
  ▪ annual Indirect Cost Recovery Benchmarking (ICRB) report
  ▪ periodic Federal F&A Rate Proposal
Build a Robust Campus Planning Office

Role of the Campus Planning Office:

• Serves as the Archibus System Administrator for Campus
• Provides robust training and communications for Archibus end users
• Conducts formal and consistent physical space audits in collaboration with Archibus end users to verify Archibus data

Campus Planning Office’s Management team:

- Ritesh Khanna, Director of Space Analytics
- Bob Pizzi, Space Management Supervisor
- Lisa Lettau, CAD/CAFM Analyst
Require us all to adhere to UCSF Space Governance

- UCSF-wide Space Committee appointed by Chancellor to:
  - Provide for uniform, equitable, transparent and effective governance of space
  - Ensure that space is allocated, used and managed effectively
  - Assign space to Departments on the Chancellor’s behalf via the issuance of Space Letters

- Space Governance Policy approved in January 2013 includes principles on:
  - Non-permanent assignment/retention/use of space
  - Fairness/transparency in deployment of space
  - Space accountability and governance
  - Operational cost responsibility for space
Who Can View and/or Maintain Space Data

Archibus Space Management Roles
# Archibus Roles for Campus Users

<table>
<thead>
<tr>
<th>Campus Role</th>
<th>Archibus Access Rights</th>
<th>Business Process Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Report Reader</strong></td>
<td>• Universal Read only access including floor plans</td>
<td></td>
</tr>
<tr>
<td><strong>Coordinator</strong></td>
<td>• Universal Read access including floor plans</td>
<td>• Keeps their Department's/Unit’s assigned space up to date in Archibus</td>
</tr>
<tr>
<td>Department /Unit level</td>
<td>• <strong>Edit access for their assigned DeptIDs only</strong></td>
<td>• Submits the annual verification survey for their assigned space</td>
</tr>
<tr>
<td>space manager</td>
<td></td>
<td>• Is familiar with their assigned physical space</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Requests space assignments on their Department's behalf to their Control Point Strategist</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Informs Campus Planning of completed renovation projects not reflected in Archibus</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Updates Employee Location</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Attends Campus Planning-led trainings and meetings</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Conducts space walks informally and in collaboration with Campus Planning</td>
</tr>
<tr>
<td><strong>Strategist</strong></td>
<td>• Universal Read access including graphical interface</td>
<td>• All Coordinator responsibilities plus:</td>
</tr>
<tr>
<td>Control Point level</td>
<td>• <strong>Edit access for their control point DeptIDs</strong></td>
<td>• Main space point of contact for their control point</td>
</tr>
<tr>
<td>oversight of space</td>
<td>• Approval access for Department Assignment and Loan fields</td>
<td>• Tracks loans within Control Point</td>
</tr>
<tr>
<td>management</td>
<td>if data changes are <strong>within</strong> their control point</td>
<td>• Represented on the UCSF Space SubCommittee</td>
</tr>
<tr>
<td>Assigned by the Dean or</td>
<td></td>
<td>• Facilitates space assignment requests for their Direct Report's approval</td>
</tr>
<tr>
<td>Control Point head</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*For a list of users assigned these roles in your department/unit please refer to “User Roles” Report. Explained later in this training.*
Who are the Strategists

- Archibus utilizes workflow for data change approval processes
  - For space requests, the Coordinator needs to select their Primary Strategist to route the request.
- Users of the system should reach out to their Strategist for questions about space management unique to their control point.

<table>
<thead>
<tr>
<th>Control Point</th>
<th>Strategist</th>
</tr>
</thead>
<tbody>
<tr>
<td>C_Office of the Chancellor &amp; E_Executive Vice Chancellor</td>
<td>Murphy, Suzanne*</td>
</tr>
<tr>
<td>D_School of Dentistry</td>
<td>Lang, Thomas</td>
</tr>
<tr>
<td></td>
<td>Larisa Kure*</td>
</tr>
<tr>
<td>F_Finance &amp; Administration</td>
<td>Daro, Rebecca</td>
</tr>
<tr>
<td></td>
<td>Fuller, Judy*</td>
</tr>
<tr>
<td>M_School of Medicine</td>
<td>Damiano, Margaret (SFGH only)</td>
</tr>
<tr>
<td></td>
<td>Ewers, John (SFGH only)*</td>
</tr>
<tr>
<td></td>
<td>Maler, Bonnie</td>
</tr>
<tr>
<td></td>
<td>Morrison, Cristina</td>
</tr>
<tr>
<td></td>
<td>Wong, Karin*</td>
</tr>
<tr>
<td>N_School of Nursing</td>
<td>Chang, Cecilia</td>
</tr>
<tr>
<td></td>
<td>Jaffe, Michael*</td>
</tr>
<tr>
<td></td>
<td>Jacobsen, Lynda</td>
</tr>
<tr>
<td></td>
<td>Lee, Frances</td>
</tr>
<tr>
<td>P_School of Pharmacy</td>
<td>Nordberg, Michael*</td>
</tr>
<tr>
<td></td>
<td>Starling-Head, Valerie</td>
</tr>
<tr>
<td>R_University Relations</td>
<td>Samayoa, Edward*</td>
</tr>
<tr>
<td></td>
<td>Fortes, Michael</td>
</tr>
<tr>
<td>V_Development</td>
<td>Jackson, Stacy*</td>
</tr>
</tbody>
</table>
Key Concepts in Archibus

Organizational Hierarchy, Shared Rooms, Employee Location
Organizational Hierarchy in Archibus

- There are three levels of organizational hierarchy available in the Archibus system that provide the ability to perform roll-up reporting:
  - UCSF uses the DeptID tree Levels 1-3 to assign rooms to departments
  - In some cases, Level 4 was also brought in and consolidated with level 3 in Archibus

- To understand your unit’s organizational hierarchy within the UCSF DeptID tree, refer to the Controllers website to access the most current DeptID tree.

  http://controller.ucsf.edu/inquiry/inquiry.aspx?c=Dept

- Once you access the site click the links noted here to gain more information about the DeptIDs
  - Additional Information on Dept ID chartfield
  - Dept ID TreeValues
Organizational Hierarchy in Archibus: Division and Department Labels

<table>
<thead>
<tr>
<th>Labels in Archibus</th>
<th>What we know at UCSF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Unit Name</td>
<td>Control Point</td>
</tr>
<tr>
<td>Division Name</td>
<td>Department</td>
</tr>
<tr>
<td>Department Name</td>
<td>Department or Division</td>
</tr>
</tbody>
</table>

Examples of how Division/Department labels look in Archibus:

**Example 1:** Rooms assigned to the: *Department of Pediatrics*

**Example 2:** Rooms assigned to the: *Division of Gastroenterology in the Department of Pediatrics*
Organizational Hierarchy in Archibus: SHARED Rooms

- In Archibus, you will sometimes see a room assigned to a Business Unit, Division and Department of “SHARED”

- This indicates that more than one Department is assigned to the room

<table>
<thead>
<tr>
<th>BU Name</th>
<th>Division Name</th>
<th>Department Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHARED</td>
<td>SHARED</td>
<td>SHARED</td>
</tr>
<tr>
<td>SHARED</td>
<td>SHARED</td>
<td>SHARED</td>
</tr>
<tr>
<td>SHARED</td>
<td>SHARED</td>
<td>SHARED</td>
</tr>
</tbody>
</table>
Employee Location: Three Ways to Update

1. Via HR ticket if employee is a new hire, transfer, or relocation

2. Via the Self-Service Directory, employees can update their own location.

3. Archibus
   - Employee location* at the room level can be changed by: Coordinators, Strategist & Admins

Archibus and CLS will be in sync through frequent, automated integrations.

Note: Locating Staff & Faculty ONLY (Postdoc, Fellows, Students and Contractors are not located in Archibus).
Getting Started with the Archibus system
Browser Tips

- All standard browsers can be used, Chrome, Firefox, IE and Safari. The application may render differently depending on which browser you select. Chrome and Firefox are the most popular choices.

- If you receive the message below while using Firefox to view a floorplan:
  
  - Click “Activate Adobe Flash “ link to render the floorplan

![Image of a message: This plugin is vulnerable and should be updated. Activate Adobe Flash. Check for updates...](image)
Browser Tips, cont.

- **Clear your cache**: It is recommended to clear out the browser cache often so that the latest updates are rendered without issue.
  - You can download Firefox and Chrome add-ins for easy clear cache in the browser tool bar.

- **Open more than one tab**: You can open more than one tab within the same browser that you are logged into to view different reports or forms at the same time.
  - You should not open a separate browser window because this will use an additional license.

- **Do not use the browser’s back button**: or refresh button. Archibus will not take you to the previous page if the back button is selected and may cause an error.

- **Note**: If you need additional help in understanding the clear cache functionality for the browser of your choice please reach out to Archibus-Support@ucsf.edu.
Use MyAccess to Sign In

1. Once you Login to MyAccess you will be able to scroll down the list of App Names to find *Archibus Space Management System* for selection.

2. You can mark the item as a favorite. Click on the name to be taken directly to the Archibus Home Page.

### Table: Archibus Space Management System Training

<table>
<thead>
<tr>
<th>App Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Archibus Space Management System</td>
<td>Archibus is a space management system that enables UCSF to manage and maintain its buildings portfolio for Campus and Med Center in one application. The system allows authorized users to access/edit tabular data, and provides dynamic reporting and floor plans.</td>
</tr>
</tbody>
</table>
Sign Out of Archibus

- To log out of your application session, click Sign Out on the right-hand corner of the Navigation Bar.
- Sign Out of Archibus when you complete your work to return the license back to the pool.
  - The system will automatically log you out after 60 minutes of non-activity.
Homepage Orientation
ARCHIBUS's user interface “Web Central” presents a Homepage view that organizes tasks in an intuitive manner. You can access reports, drawings, and other data presented in various views.

The Home Page presents content and links in logical buckets that are easily navigated:

1. **Tasks**: links to additional views of space related data
2. **Reports**: list of dynamic space reporting
3. **Favorites**: save most used Tasks or Reports
4. **Help**: Training, Campus Planning website, Submit Feedback
5. **Notifications**: Announcements
6. **Employee ID**: displays your userID

**Note**: The Homepage displayed when you sign in varies depending on the role you have within the Archibus application.
Homepage: Tasks and other items

- Once you have navigated away from the Homepage to a specific view in a bucket. You can use the Tasks dropdown menu to navigate to other views within the same bucket.

- The Print & Email icons on the Homepage are out-of-the-box functionality. Recommend Do not Use
From the drop-down menu located in the upper right-hand corner next to your EIN, you’ll find additional Archibus features.

1. From this list UCSF will only use the **My Profile** option.

2. Select the drop-down menu for the Color Scheme to change the palette of the Web Central User Interface.

3. Any download during the current session is stored under My Jobs for retrieval again if needed.

**Note:** Other options may be open to you but are not actively used at UCSF.
You have completed the module