

Faculty Only

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1. How long have you worked at the UCSF?

#	Answer	Bar	Response	%
1	Less than 1 year		8	5%
2	1-5 years		37	21%
3	5-15 years		66	38%
4	More than 15 years		64	37%
	Total		175	

Statistic	Value
Min Value	1
Max Value	4
Mean	3.06
Variance	0.76
Standard Deviation	0.87
Total Responses	175

2. What is your job title?

#	Answer	Bar	Response	%
1	Faculty		175	100%
2	Administrative Staff		0	0%
3	Research Staff		0	0%
4	Resident/ Fellow/ Post Doc		0	0%
6	Nurse Practitioner/Nurse Clinician		0	0%
7	Manager		0	0%
8	Other		0	0%
	Total		175	

Other

Statistic	Value
Min Value	1
Max Value	1
Mean	1.00
Variance	0.00
Standard Deviation	0.00
Total Responses	175

3. If you are faculty, which best describes your role:

#	Answer	Bar	Response	%
1	Clinician/ Research Faculty with Clinical Responsibility		116	66%
2	Non Clinical/ Research Faculty without Clinical Responsibility		59	34%
	Total		175	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.34
Variance	0.22
Standard Deviation	0.47
Total Responses	175

4. If you are a clinician, is your work: (Check all that apply)

#	Answer	Bar	Response	%
1	At Mission Bay		0	0%
2	At sites other than Mission Bay		0	0%

Statistic	Value
Min Value	-
Max Value	-
Total Responses	0

5. What is your age?

#	Answer	Bar	Response	%
1	30 or under		0	0%
2	31-50		104	59%
3	Over 50		71	41%
	Total		175	

Statistic	Value
Min Value	2
Max Value	3
Mean	2.41
Variance	0.24
Standard Deviation	0.49
Total Responses	175

6. What is your gender?

#	Answer	Bar	Response	%
1	Male		79	45%
2	Female		95	55%
3	Intersex/transgender		0	0%
	Total		174	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.55
Variance	0.25
Standard Deviation	0.50
Total Responses	174

7. Which type of space best describes your previous workspace type?

#	Answer	Bar	Response	%
1	Private Office		136	79%
2	Shared Office (with two individual workspaces)		21	12%
3	Shared Workroom (with more than two workspaces)		8	5%
4	Individual Cubicle		7	4%
5	Shared Cubicle		1	1%
	Total		173	

Statistic	Value
Min Value	1
Max Value	5
Mean	1.36
Variance	0.64
Standard Deviation	0.80
Total Responses	173

8. How has your current workplace affected your...

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1	ability to concentrate on important tasks	82	44	23	16	2	2	0	169	1.92
2	ability to have a confidential conversation	103	34	19	9	3	1	0	169	1.69
3	ability to adjust your workspace to your personal preferences and needs	85	40	21	17	3	1	2	169	1.96
4	length of time to prepare research proposals or write academic papers	62	40	26	36	1	1	0	166	2.26
5	overall individual productivity	64	43	34	23	3	2	0	169	2.20

Statistic	ability to concentrate on important tasks	ability to have a confidential conversation	ability to adjust your workspace to your personal preferences and needs	length of time to prepare research proposals or write academic papers	overall individual productivity
Min Value	1	1	1	1	1
Max Value	6	6	7	6	6
Mean	1.92	1.69	1.96	2.26	2.20
Variance	1.30	1.10	1.59	1.49	1.44
Standard Deviation	1.14	1.05	1.26	1.22	1.20
Total Responses	169	169	169	166	169

9. How has your current workplace affected the frequency with which you...

#	Question	Significantly more frequently	More frequently	A little more frequently	The same	A little less frequently	Less frequently	Significantly less frequently	Total Responses	Mean
1	need to work alternative hours (very early, late, or weekends) in order to complete work	57	44	22	46	0	0	0	169	2.34

Statistic	need to work alternative hours (very early, late, or weekends) in order to complete work
Min Value	1
Max Value	4
Mean	2.34
Variance	1.45
Standard Deviation	1.20
Total Responses	169

10. How has YOUR current workplace affected your....

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1	ability to coordinate tasks with others	28	24	25	46	28	14	1	166	3.41
2	ability to solve problems with others	22	27	25	55	26	9	1	165	3.41
3	ability to locate others when you need to work with them	36	24	20	44	24	15	3	166	3.32
4	access to space to work with others on group tasks	17	10	15	49	41	24	10	166	4.20
5	communication within your group	24	24	18	63	23	13	1	166	3.48
6	communication between your group and other groups you need to work with	20	18	24	68	23	11	2	166	3.58
7	overall group productivity	23	34	28	62	9	5	1	162	3.12
8	access to space to hold spontaneous meetings without distracting others	24	11	14	38	38	28	13	166	4.15

Statistic	ability to coordinate tasks with others	ability to solve problems with others	ability to locate others when you need to work with them	access to space to work with others on group tasks	communication within your group	communication between your group and other groups you need to work with	overall group productivity	access to space to hold spontaneous meetings without distracting others
Min Value	1	1	1	1	1	1	1	1
Max Value	7	7	7	7	7	7	7	7
Mean	3.41	3.41	3.32	4.20	3.48	3.58	3.12	4.15
Variance	2.47	2.10	2.87	2.60	2.24	2.01	1.76	3.26
Standard Deviation	1.57	1.45	1.70	1.61	1.50	1.42	1.33	1.80
Total Responses	166	165	166	166	166	166	162	166

11. How has YOUR current workplace affected...

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1	your sense of personal well being	43	37	38	37	7	2	1	165	2.62
2	feeling satisfied with your job overall	51	39	37	28	8	1	1	165	2.45
3	feeling connected to people in the workplace	39	23	19	41	33	9	1	165	3.22
4	feeling happy to come to work	53	24	30	42	11	3	1	164	2.68
5	your stress level	41	27	42	50	4	1	0	165	2.71
6	your overall personal health	18	24	30	86	5	2	0	165	3.25

Statistic	your sense of personal well being	feeling satisfied with your job overall	feeling connected to people in the workplace	feeling happy to come to work	your stress level	your overall personal health
Min Value	1	1	1	1	1	1
Max Value	7	7	7	7	6	6
Mean	2.62	2.45	3.22	2.68	2.71	3.25
Variance	1.74	1.70	2.69	2.13	1.54	1.28
Standard Deviation	1.32	1.30	1.64	1.46	1.24	1.13
Total Responses	165	165	165	164	165	165

12. How has YOUR current workplace affected your...

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1	awareness of what others are working on	24	18	13	75	27	7	1	165	3.53
2	ability to quickly share information with others	24	20	18	63	26	13	1	165	3.55
3	ability to get timely answers to questions	19	22	14	76	19	14	1	165	3.61

Statistic	awareness of what others are working on	ability to quickly share information with others	ability to get timely answers to questions
Min Value	1	1	1
Max Value	7	7	7
Mean	3.53	3.55	3.61
Variance	2.01	2.24	2.02
Standard Deviation	1.42	1.50	1.42
Total Responses	165	165	165

13. In YOUR current workplace, how aware are you of...

#	Question	Very unaware	Unaware	A little unaware	Neither aware nor unaware	A little aware	Aware	Very aware	Total Responses	Mean
1	how to manage building heating/ cooling/ lighting outside of normal operating hours	71	52	11	13	14	4	0	165	2.15
2	improvements in process (such as building modifications, amenities soon to be provided) at Mission Hall	48	50	26	14	18	9	0	165	2.58

Statistic	how to manage building heating/ cooling/ lighting outside of normal operating hours	improvements in process (such as building modifications, amenities soon to be provided) at Mission Hall
Min Value	1	1
Max Value	6	6
Mean	2.15	2.58
Variance	1.95	2.32
Standard Deviation	1.40	1.52
Total Responses	165	165

14. How has YOUR current workplace affected each of the issues below?

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1	feeling connected to UCSF as an institution	41	17	16	57	26	6	1	164	3.20
2	feeling valued by UCSF	78	29	26	26	2	2	1	164	2.12
3	your willingness to take on extra tasks for the good of the school or campus	40	27	23	64	7	1	1	163	2.87
4	feeling that you want to stay at UCSF	39	32	37	50	4	1	1	164	2.73
5	feeling engaged with your own work	26	26	30	75	5	2	0	164	3.08
6	feeling engaged with your unit's work	31	21	24	65	17	5	1	164	3.21
7	feeling engaged in campus-wide activities	33	18	17	66	25	3	1	163	3.28

Statistic	feeling connected to UCSF as an institution	feeling valued by UCSF	your willingness to take on extra tasks for the good of the school or campus	feeling that you want to stay at UCSF	feeling engaged with your own work	feeling engaged with your unit's work	feeling engaged in campus-wide activities
Min Value	1	1	1	1	1	1	1
Max Value	7	7	7	7	6	7	7
Mean	3.20	2.12	2.87	2.73	3.08	3.21	3.28
Variance	2.49	1.72	1.86	1.64	1.48	2.03	2.14
Standard Deviation	1.58	1.31	1.36	1.28	1.22	1.43	1.46
Total Responses	164	164	163	164	164	164	163

15. How has YOUR current workplace affected each of the issues below?

#	Question	Very unlikely	Unlikely	A little unlikely	Neither likely nor unlikely	A little likely	Likely	Very likely	Total Responses	Mean
1	likelihood of recommending UCSF as a great place to work	34	31	43	38	7	8	2	163	2.91

Statistic	likelihood of recommending UCSF as a great place to work
Min Value	1
Max Value	7
Mean	2.91
Variance	2.07
Standard Deviation	1.44
Total Responses	163

16. All things considered, how do you feel about...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	your personal workspace	65	36	38	6	7	9	0	161	2.26
2	the building overall	33	32	34	27	17	14	3	160	3.11

Statistic	your personal workspace	the building overall
Min Value	1	1
Max Value	6	7
Mean	2.26	3.11
Variance	2.02	2.71
Standard Deviation	1.42	1.65
Total Responses	161	160

17. To what extent does your personal workspace enhance or interfere with your....

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1	individual work effectiveness	65	44	33	13	5	0	0	160	2.06
2	ability to work effectively with others	36	25	31	35	29	5	0	161	3.07

Statistic	individual work effectiveness	ability to work effectively with others
Min Value	1	1
Max Value	5	6
Mean	2.06	3.07
Variance	1.22	2.28
Standard Deviation	1.11	1.51
Total Responses	160	161

18. To what extent does your work storage enhance or interfere with your...

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1	individual work effectiveness	48	35	30	45	1	2	0	161	2.52

Statistic	individual work effectiveness
Min Value	1
Max Value	6
Mean	2.52
Variance	1.60
Standard Deviation	1.27
Total Responses	161

19. Over the course of an eight-hour workday at Mission Hall, approximately how much time do you spend relocating from your workspace to a focus or huddle room to take a call or handle an unscheduled conversation? Please estimate the average time spent.

#	Answer	Bar	Response	%
1	0 (no time spent)		12	8%
2	1-5 minutes		11	7%
3	5-10 minutes		17	11%
4	11-20 minutes		26	16%
5	21-40 minutes		38	24%
6	More than 40 minutes		54	34%
	Total		158	

Statistic	Value
Min Value	1
Max Value	6
Mean	4.45
Variance	2.49
Standard Deviation	1.58
Total Responses	158

20. Over the course of an eight-hour workday at Mission Hall, how much time is lost to productive work by noise or other distractions?

#	Answer	Bar	Response	%
1	0 (no time lost)		16	10%
2	1-5 minutes		8	5%
3	5-10 minutes		12	8%
4	11-20 minutes		24	15%
5	21-40 minutes		29	18%
6	More than 40 minutes		68	43%
	Total		157	

Statistic	Value
Min Value	1
Max Value	6
Mean	4.57
Variance	2.81
Standard Deviation	1.68
Total Responses	157

21. Looking back, is the experience of occupying Mission Hall better or worse than you anticipated?

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1		41	37	26	31	19	5	1	160	2.81

Statistic	
Min Value	1
Max Value	7
Mean	2.81
Variance	2.28
Standard Deviation	1.51
Total Responses	160

22. Looking forward to the next year, do you imagine that things will be better or worse?

#	Question	Much worse	Worse	A little worse	The same	A little better	Better	Much better	Total Responses	Mean
1		9	16	15	97	17	5	0	159	3.70

Statistic	
Min Value	1
Max Value	6
Mean	3.70
Variance	1.16
Standard Deviation	1.08
Total Responses	159

23. If there are aspects of your current workspace or building that do not work well, are there ways you have altered your use of space or work patterns to accommodate those impacts?

#	Answer	Bar	Response	%
1	Yes		116	73%
2	No		43	27%
	Total		159	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.27
Variance	0.20
Standard Deviation	0.45
Total Responses	159

24. Do you have the resources you need as a building occupant?

#	Answer	Bar	Response	%
1	Yes		67	44%
2	No		84	56%
	Total		151	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.56
Variance	0.25
Standard Deviation	0.50
Total Responses	151

25. Considering ALL OF THE TIME that you spend working each week, what percentage of time do you work in each of the following locations: Please make sure all items together roughly total 100%.

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	% Mission Hall	0.00	100.00	35.35	24.71
2	% Hospital	0.00	95.00	15.97	23.20
3	% Clinic	0.00	70.00	11.97	17.10
4	% Other Campus Office	0.00	90.00	7.83	16.66
5	% Home Office	0.00	98.00	24.00	23.76
6	% Other Offsite Location	0.00	59.00	4.99	10.80

26. In your previous location, what percentage of time did you work in the following locations? Please make sure all items together roughly total 100%.

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	% Previous Workspace/Office	0.00	100.00	53.02	27.45
2	% Hospital	0.00	80.00	15.41	21.62
3	% Clinic	0.00	70.00	11.77	16.59
4	% Other Campus Office	0.00	100.00	4.79	15.29
5	% Home Office	0.00	98.00	10.15	16.11
6	% Other Offsite Location	0.00	90.00	5.29	14.26

27. If you are spending more or less time in Mission Hall than you spent in previous locations, what was the primary cause for the difference?

#	Answer	Bar	Response	%
1	Length of commute		19	14%
2	Lack of closed office		57	42%
3	Mission Hall environment		17	13%
4	Changed need to work from multiple campus locations		10	7%
5	Change in job description		2	1%
6	Other		15	11%
7	Too much noise		9	7%
8	Interruption from others		6	4%
	Total		135	

Statistic	Value
Min Value	1
Max Value	8
Mean	3.22
Variance	4.28
Standard Deviation	2.07
Total Responses	135

28. Do you have another assigned workspace elsewhere at UCSF?

#	Answer	Bar	Response	%
1	Yes		41	28%
2	No		106	72%
	Total		147	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.72
Variance	0.20
Standard Deviation	0.45
Total Responses	147

29. If yes, is it a closed office?

#	Answer	Bar	Response	%
1	Yes		38	64%
2	No		21	36%
	Total		59	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.36
Variance	0.23
Standard Deviation	0.48
Total Responses	59

30. Considering ONLY THE TIME at Mission Hall, please estimate the percentage of that time during a typical week that you spend working in the following locations. Please make sure all items together roughly total 100%.

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	% In my own workspace	0.00	100.00	42.41	30.95
2	% In a focus room	0.00	100.00	20.98	24.13
3	% In a huddle room	0.00	100.00	16.47	21.90
4	% In a break out space	0.00	20.00	0.60	2.84
5	% In a conference room	0.00	100.00	14.00	19.64
6	% Time switching between your workspace and another location at Mission Hall	0.00	30.00	2.56	4.53
7	% Other: Please specify	0.00	100.00	2.92	14.81

31. Considering ONLY THE TIME at Mission Hall, please estimate the percentage of that time during a typical week that you spend on the following activities.* Please make sure all items together roughly total 100%.

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	% Engaged with others in planned meetings	0.00	100.00	32.68	27.69
2	% Engaged with others in unplanned meetings	0.00	50.00	9.49	9.71
3	% Doing heads-down work	0.00	100.00	48.67	31.21
4	% Other: Please specify	0.00	100.00	8.31	23.14

32. Considering only your working time at Mission Hall, please estimate the percentage of that time you spend on the following activities: Please make sure all items together roughly total 100%.

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	% Clinically-based work	0.00	100.00	19.55	27.49
2	% Academically-based work [Teaching and Research]	0.00	100.00	56.57	31.12
3	% Administrative work	0.00	100.00	23.88	20.96

33. On which floor is your workspace located?

#	Answer	Bar	Response	%
1	Choose One		0	0%
2	2nd floor		20	14%
3	3rd floor		36	26%
4	4th floor		32	23%
5	5th floor		27	19%
6	6th floor		17	12%
7	7th floor		7	5%
	Total		139	

Statistic	Value
Min Value	2
Max Value	7
Mean	4.04
Variance	1.98
Standard Deviation	1.41
Total Responses	139

34. How would you describe the distance?

#	Question	It's too close	It's just right	It's too far away	Total Responses	Mean
1	A window (within 15 ft.)	0	94	41	135	2.30
2	Commonly used elevator/ restroom/ break area	15	94	23	132	2.06
3	Conference room (within 15 ft.)	1	110	17	128	2.13
4	Focus or huddle room (within 15 ft.)	12	104	16	132	2.03
5	Printer/ copier area (within 15 ft.)	2	77	52	131	2.38
6	Commonly used walkway/ corridor (within 15 ft.)	41	87	3	131	1.71

Statistic	A window (within 15 ft.)	Commonly used elevator/ restroom/ break area	Conference room (within 15 ft.)	Focus or huddle room (within 15 ft.)	Printer/ copier area (within 15 ft.)	Commonly used walkway/ corridor (within 15 ft.)
Min Value	2	1	1	1	1	1
Max Value	3	3	3	3	3	3
Mean	2.30	2.06	2.13	2.03	2.38	1.71
Variance	0.21	0.29	0.13	0.21	0.27	0.25
Standard Deviation	0.46	0.54	0.35	0.46	0.52	0.50
Total Responses	135	132	128	132	131	131

35. Space near you?

#	Question	Yes	No	Total Responses	Mean
1	A window (within 15 ft.)	106	36	142	1.25
2	Commonly used elevator/ restroom/ break area	50	91	141	1.65
3	Conference room (within 15 ft.)	42	98	140	1.70
4	Focus or huddle room (within 15 ft.)	120	19	139	1.14
5	Printer/ copier area (within 15 ft.)	31	107	138	1.78
6	Commonly used walkway/ corridor (within 15 ft.)	99	39	138	1.28

Statistic	A window (within 15 ft.)	Commonly used elevator/ restroom/ break area	Conference room (within 15 ft.)	Focus or huddle room (within 15 ft.)	Printer/ copier area (within 15 ft.)	Commonly used walkway/ corridor (within 15 ft.)
Min Value	1	1	1	1	1	1
Max Value	2	2	2	2	2	2
Mean	1.25	1.65	1.70	1.14	1.78	1.28
Variance	0.19	0.23	0.21	0.12	0.18	0.20
Standard Deviation	0.44	0.48	0.46	0.34	0.42	0.45
Total Responses	142	141	140	139	138	138

36. What kind of space is directly behind your workspace?

#	Answer	Bar	Response	%
1	Focus Room		49	34%
2	Huddle Room		11	8%
3	Break Out Space		5	3%
4	Conference Room		1	1%
5	Storage Room		0	0%
6	Another Workspace		74	51%
7	Other		5	3%
	Total		145	

Statistic	Value
Min Value	1
Max Value	7
Mean	3.92
Variance	5.77
Standard Deviation	2.40
Total Responses	145

37. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	amount of space available for individual work	43	28	19	25	10	18	3	146	2.98
2	level of visual privacy	67	40	23	6	4	6	0	146	2.03
3	ease of interaction with co-workers	27	23	17	41	18	16	3	145	3.41

Statistic	amount of space available for individual work	level of visual privacy	ease of interaction with co-workers
Min Value	1	1	1
Max Value	7	6	7
Mean	2.98	2.03	3.41
Variance	3.28	1.70	2.86
Standard Deviation	1.81	1.30	1.69
Total Responses	146	146	145

38. You have said that you are dissatisfied with the amount of space available for individual work. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	size of desk		49	54%
2	size of cubicle		71	79%
3	size of computer monitor(s)		10	11%
4	amount of filing and storage in the workspace		67	74%
5	other		12	13%

Statistic	Value
Min Value	1
Max Value	5
Total Responses	90

39. You have said that you are dissatisfied with the level of visual privacy.
Which of the following contributes to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	high density-- too little space separating people		80	62%
2	partitions or walls are too low		92	71%
3	too many people walking by your work area		68	52%
4	your back is to a Focus/ Huddle Room		24	18%
5	other		20	15%

Statistic	Value
Min Value	1
Max Value	5
Total Responses	130

40. You have said that you are dissatisfied with the ease of interaction with co-workers. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	your workspace is not near your co-workers		9	13%
2	your workspace is difficult to find or out of the way		6	9%
3	conversations are discouraged because the noise is distracting to others		49	73%
4	there are few organized opportunities to interact with co-workers		14	21%
5	other		27	40%

Statistic	Value
Min Value	1
Max Value	5
Total Responses	67

41. Overall, does the extent of visual privacy of your workspace enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		43	39	40	22	2	1	0	147	2.35

Statistic	
Min Value	1
Max Value	6
Mean	2.35
Variance	1.28
Standard Deviation	1.13
Total Responses	147

42. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very Satisfied	Total Responses	Mean
1	Conference Rooms	4	7	16	27	27	45	21	147	4.94
2	Focus Rooms	20	17	20	21	27	33	7	145	4.00
3	Huddle Rooms	9	11	15	27	30	44	9	145	4.56
4	Break Out Areas available for your use	14	11	17	58	14	25	5	144	3.99
5	Town Center	15	7	11	65	22	22	3	145	4.03
6	how clearly your workgroup is distinguished from other areas in the building	16	29	32	53	4	11	2	147	3.28
7	ease of locating other people when you have never been to their workspace before	42	43	24	28	5	5	0	147	2.50

Statistic	Conference Rooms	Focus Rooms	Huddle Rooms	Break Out Areas available for your use	Town Center	how clearly your workgroup is distinguished from other areas in the building	ease of locating other people when you have never been to their workspace before
Min Value	1	1	1	1	1	1	1
Max Value	7	7	7	7	7	7	6
Mean	4.94	4.00	4.56	3.99	4.03	3.28	2.50
Variance	2.37	3.40	2.65	2.42	2.16	1.93	1.83
Standard Deviation	1.54	1.84	1.63	1.56	1.47	1.39	1.35
Total Responses	147	145	145	144	145	147	147

43. You have said that you are dissatisfied with the conference rooms. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	availability		12	44%
2	time it takes to find/ move to an available space		12	44%
3	suitability of furnishings in those spaces to support your work		8	30%
4	suitability of equipment in those spaces to support your work		18	67%
5	knowledge of how to use the equipment provided		16	59%
6	lack of personal laptop/ phone technology to take advantage of those spaces		9	33%
7	lack of visual privacy		4	15%
8	lack of acoustic privacy		5	19%
9	poor lighting		8	30%
10	temperature control		7	26%
11	wifi coverage		5	19%
12	cellphone coverage		7	26%
13	other		11	41%

Statistic	Value
Min Value	1
Max Value	13
Total Responses	27

44. You have said that you are dissatisfied with the focus rooms. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	availability		7	12%
2	time it takes to find/ move to an available space		26	46%
3	suitability of furnishings in those spaces to support your work		38	67%
4	suitability of equipment in those spaces to support your work		36	63%
5	knowledge of how to use the equipment provided		6	11%
6	lack of personal laptop/ phone technology to take advantage of those spaces		18	32%
7	lack of visual privacy		8	14%
8	lack of acoustic privacy		13	23%
9	poor lighting		30	53%
10	temperature control		14	25%
11	wifi coverage		5	9%
12	cellphone coverage		7	12%
13	other		22	39%

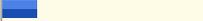
Statistic	Value
Min Value	1
Max Value	13
Total Responses	57

45. You have said that you are dissatisfied with the huddle rooms. Which of the following contributes to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	avalibility		15	43%
2	time it takes to find/ move to an available space		19	54%
3	suitability of furnishings to support your work		17	49%
4	suitability of equipment to support your work		19	54%
5	knowledge of how to use the equipment provided		6	17%
6	lack of personal laptop/ phone technologies to take advantage of those spaces		10	29%
7	lack of visual privacy		9	26%
8	lack of acoustic privacy		8	23%
9	poor lighting		11	31%
10	temperature control		9	26%
11	wifi coverage		3	9%
12	cellphone coverage		3	9%
13	other		10	29%

Statistic	Value
Min Value	1
Max Value	13
Total Responses	35

46. You have said that you are dissatisfied with the break out area. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	availability		10	24%
2	time it takes to find/ move to an available space		10	24%
3	suitability of furnishings in these spaces to support your work		9	21%
4	suitability of equipment in those spaces to support your work		7	17%
5	knowledge of how to use the equipment provided		4	10%
6	lack of personal laptop/ phone technology to take advantage of these spaces		7	17%
7	lack of visual privacy		11	26%
8	lack of acoustic privacy		24	57%
9	poor lighting		4	10%
10	temperature control		2	5%
11	wifi coverage		3	7%
12	cellphone coverage		6	14%
13	other		14	33%

Statistic	Value
Min Value	1
Max Value	13
Total Responses	42

47. You have said you are dissatisfied with the Town Center Area. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	lack of cleanliness		14	42%
2	number of refrigerators		7	21%
3	number of microwaves		13	39%
4	height of microwaves		10	30%
5	controls on microwaves		7	21%
6	lack of dishwasher		8	24%
7	lack of preparation surfaces		11	33%
8	overall configuration and traffic bottlenecks		24	73%
9	availability of pantry supplies such as coffee, tea		13	39%
10	suitability of furnishings		7	21%
11	lack of visual privacy		9	27%
12	lack of acoustic privacy		12	36%
13	other		9	27%

Statistic	Value
Min Value	1
Max Value	13
Total Responses	33

48. Overall, does the general office layout enhance or interfere with your ability to get your work done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		43	39	28	28	6	1	0	145	2.43

Statistic	
Min Value	1
Max Value	6
Mean	2.43
Variance	1.57
Standard Deviation	1.25
Total Responses	145

49. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	noise level in your workspace	54	22	34	22	5	6	0	143	2.44
2	sound privacy in your workspace (ability to have conversations without your neighbors overhearing and vice versa)	90	26	21	5	1	0	0	143	1.61

Statistic	noise level in your workspace	sound privacy in your workspace (ability to have conversations without your neighbors overhearing and vice versa)
Min Value	1	1
Max Value	6	5
Mean	2.44	1.61
Variance	2.04	0.83
Standard Deviation	1.43	0.91
Total Responses	143	143

50. You have said you are dissatisfied with the acoustics in your workspace.
Which of the following contribute to the problem? (Check all that apply.)

#	Answer	Bar	Response	%
1	people talking		122	89%
2	people overhearing your conversations		120	88%
3	office equipment noise (phones, photocopiers, fax machines)		36	26%
4	office lighting noise		9	7%
5	mechanical (heating, cooling, ventilation systems) noise		19	14%
6	white noise		23	17%
7	outdoor noise		4	3%
8	other		8	6%

Statistic	Value
Min Value	1
Max Value	8
Total Responses	137

51. Overall, do the acoustics in your workspace enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		51	38	32	21	0	0	0	142	2.16

Statistic	
Min Value	1
Max Value	4
Mean	2.16
Variance	1.16
Standard Deviation	1.08
Total Responses	142

52. How do you feel about...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very Satisfied	Total Responses	Mean
1	your workspace furnishings (chair, work surface, storage, etc.)	18	24	22	26	25	24	4	143	3.73
2	the equipment provided for your workspace (computer, keyboard, screen(s), phone, etc.)	16	11	13	37	24	36	6	143	4.22

Statistic	your workspace furnishings (chair, work surface, storage, etc.)	the equipment provided for your workspace (computer, keyboard, screen(s), phone, etc.)
Min Value	1	1
Max Value	7	7
Mean	3.73	4.22
Variance	3.00	2.93
Standard Deviation	1.73	1.71
Total Responses	143	143

53. You have said that you are dissatisfied with your workspace furnishings.
Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	Comfort		23	36%
2	Adjustability		21	33%
3	Quality		22	34%
4	Lack of adequate shelving		43	67%
5	Lack of adequate storage		49	77%
6	Lack of space		53	83%
7	Aesthetics		26	41%
8	Other		11	17%

Statistic	Value
Min Value	1
Max Value	8
Total Responses	64

54. You have said that you are dissatisfied with the equipment provided for your workspace. Which of the following contribute to your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	Adjustability		11	29%
2	Portability if you have to move to another space		17	45%
3	Other		22	58%

Statistic	Value
Min Value	1
Max Value	3
Total Responses	38

55. Overall, does your individual workspace furnishings enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		21	23	21	60	10	8	0	143	3.27

Statistic	
Min Value	1
Max Value	6
Mean	3.27
Variance	1.89
Standard Deviation	1.37
Total Responses	143

56. Which of the following CAN you personally adjust or control in your workspace?" (Check all that apply)

#	Answer	Bar	Response	%
1	window blinds		63	68%
2	thermostat		5	5%
5	adjustable floor air vent (diffuser)		34	37%
6	door to interior space		0	0%
7	door to exterior space		1	1%
9	other		15	16%

Statistic	Value
Min Value	1
Max Value	9
Total Responses	92

57. How do you feel about the temperature in your workspace?

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1		7	15	22	53	17	25	2	141	4.00

Statistic	
Min Value	1
Max Value	7
Mean	4.00
Variance	2.00
Standard Deviation	1.41
Total Responses	141

58. In warm/ hot weather, the temperature in your workspace is.... (Check all that apply.)

#	Answer	Bar	Response	%
1	Often too hot		11	30%
2	Often too cold		27	73%

Statistic	Value
Min Value	1
Max Value	2
Total Responses	37

59. In warm/ hot weather... (Check all that apply.)

#	Answer	Bar	Response	%
1	Your hands are too cold		5	83%
2	Your feet are too cold		5	83%
3	Other		1	17%

Statistic	Value
Min Value	1
Max Value	3
Total Responses	6

60. In cool/ cold weather, the temperature in your workspace is... (Check all that apply.)

#	Answer	Bar	Response	%
1	Often too hot		7	17%
2	Often too cold		36	86%

Statistic	Value
Min Value	1
Max Value	2
Total Responses	42

61. In cool/ cold weather... (Check all that apply)

#	Answer	Bar	Response	%
1	Your hands are too cold		25	69%
2	Your feet are too cold		27	75%
3	Other		5	14%

Statistic	Value
Min Value	1
Max Value	3
Total Responses	36

62. When is this most often a problem? (Check all that apply.)

#	Answer	Bar	Response	%
1	Morning (before 11am)		9	22%
2	Mid-day (11am - 2pm)		9	22%
3	Afternoon (2pm - 5pm)		15	37%
4	Evening (after 5pm)		9	22%
5	Weekends/ holidays		3	7%
6	Monday mornings		3	7%
7	No particular time		21	51%
8	Other		2	5%

Statistic	Value
Min Value	1
Max Value	8
Total Responses	41

63. Overall, does your thermal comfort in your workspace enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		5	11	28	92	2	4	1	143	3.64

Statistic	
Min Value	1
Max Value	7
Mean	3.64
Variance	0.88
Standard Deviation	0.94
Total Responses	143

64. How do you feel about the air quality in your workspace?

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very Satisfied	Total Responses	Mean
1		5	5	10	79	12	28	4	143	4.31

Statistic	
Min Value	1
Max Value	7
Mean	4.31
Variance	1.56
Standard Deviation	1.25
Total Responses	143

65. You have said you are dissatisfied with the air quality in your workspace. Please rate the level of each of the following problems:

#	Question	Major problem	A problem	Minor problem	Not a problem	Total Responses	Mean
1	Air is stuffy/ stale	7	5	8	0	20	2.05
2	Air is not clean	3	2	6	8	19	3.00
3	Air smells bad (odors)	3	4	5	7	19	2.84

Statistic	Air is stuffy/ stale	Air is not clean	Air smells bad (odors)
Min Value	1	1	1
Max Value	3	4	4
Mean	2.05	3.00	2.84
Variance	0.79	1.22	1.25
Standard Deviation	0.89	1.11	1.12
Total Responses	20	19	19

66. You have said that there is an odor problem. Which of the following contribute to the problem? (Check all that apply.)

#	Answer	Bar	Response	%
1	Photocopies		1	11%
2	Printers		1	11%
3	Food		3	33%
4	Carpet or furniture		4	44%
5	Other people		2	22%
6	Perfume		1	11%
7	Cleaning products		3	33%
8	Outside sources (car exhaust, smog)		0	0%
9	Other		3	33%

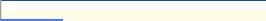
Statistic	Value
Min Value	1
Max Value	9
Total Responses	9

67. Overall, does the air quality in your workspace enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		5	1	11	115	4	4	2	142	3.93

Statistic	
Min Value	1
Max Value	7
Mean	3.93
Variance	0.69
Standard Deviation	0.83
Total Responses	142

68. Which of the following CAN you personally adjust or control in your workspace?" (check all that apply)

#	Answer	Bar	Response	%
1	Light switch		5	4%
2	Light dimmer		1	1%
3	Window blinds or shades		57	42%
4	Desk (task) light		98	72%
5	None of the above		23	17%
6	Other:		6	4%

Statistic	Value
Min Value	1
Max Value	6
Total Responses	136

69. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	amount of light in your workspace	7	5	14	37	28	46	6	143	4.65
2	visual comfort of the lighting (e.g., glare, reflections, contrast)	10	6	18	46	24	35	3	142	4.30
3	the amount of daylight in your workspace	13	9	13	25	23	46	14	143	4.61

Statistic	amount of light in your workspace	visual comfort of the lighting (e.g., glare, reflections, contrast)	the amount of daylight in your workspace
Min Value	1	1	1
Max Value	7	7	7
Mean	4.65	4.30	4.61
Variance	2.13	2.20	3.14
Standard Deviation	1.46	1.48	1.77
Total Responses	143	142	143

70. You have said that you are dissatisfied with the lighting in your workspace.
Which of the following contribute your dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	too dark		12	24%
2	too bright		11	22%
3	not enough daylight		32	64%
4	too much daylight		1	2%
5	not enough electric lighting		3	6%
6	electric lighting flickers		8	16%
7	electric lighting is an undesirable color		12	24%
8	no task lighting		2	4%
9	reflections in the computer screen		6	12%
10	shadows on the workspace		3	6%
11	other		6	12%

Statistic	Value
Min Value	1
Max Value	11
Total Responses	50

71. Overall, does the lighting quality enhance or interfere with your ability to get your job done?

#	Question	Significantly interferes	Interferes	Interferes a little	Neither enhances nor interferes	Enhances a little	Enhances	Significantly enhances	Total Responses	Mean
1		6	8	28	72	14	12	3	143	3.90

Statistic	
Min Value	1
Max Value	7
Mean	3.90
Variance	1.42
Standard Deviation	1.19
Total Responses	143

72. How do you feel about your access to a window view?

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1		19	15	10	22	15	35	27	143	4.48

Statistic	
Min Value	1
Max Value	7
Mean	4.48
Variance	4.27
Standard Deviation	2.07
Total Responses	143

73. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	cleaning service provided for your workspace	20	24	21	38	15	19	6	143	3.59
2	general maintenance of the building	8	16	13	55	15	29	7	143	4.17
3	trash and recycling program	17	16	17	37	20	26	10	143	4.01

Statistic	cleaning service provided for your workspace	general maintenance of the building	trash and recycling program
Min Value	1	1	1
Max Value	7	7	7
Mean	3.59	4.17	4.01
Variance	2.95	2.38	3.15
Standard Deviation	1.72	1.54	1.78
Total Responses	143	143	143

74. You have told us that you are dissatisfied with the cleaning service provided for your workspace. How often do you have significant problems?

#	Answer	Bar	Response	%
1	Always		12	15%
2	Often		20	26%
3	Sometimes		39	50%
4	Rarely		5	6%
5	Never		1	1%
6	Don't know/ no opinion		1	1%
	Total		78	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.56
Variance	0.92
Standard Deviation	0.96
Total Responses	78

75. Which of the following contributes to dissatisfaction? (Check all that apply.)

#	Answer	Bar	Response	%
1	surface dust on work surfaces close to you		29	37%
2	surface dust on other surfaces you might touch		16	21%
3	surface dust on surfaces difficult to reach		8	10%
4	spills and debris		21	27%
5	dirty floors		24	31%
6	requirement to empty your own trash		50	64%
7	trash can are not emptied overnight		49	63%
8	trash cans get too full during the day		21	27%
9	trash cans are a significant source of odor		15	19%
10	bathrooms frequently don't have necessary paper products		25	32%
11	bathroom sink surfaces are frequently wet		40	51%
12	bathroom soap dispensers are frequently empty		11	14%
13	refrigerators are not cleaned properly		3	4%
14	microwaves are not cleaned properly		12	15%
15	Town Center sink surfaces are frequently dirty		18	23%
16	Town Center frequently has dirty dishes in the sink		12	15%
17	furniture is not clean		8	10%
18	elevator cars are not clean		3	4%
19	other		16	21%

Statistic	Value
Min Value	1
Max Value	19
Total Responses	78

76. How do you feel about the security...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	of your personal belongings	20	20	21	37	16	21	7	142	3.70
2	of your confidential written materials	20	19	26	36	15	21	5	142	3.63

Statistic	of your personal belongings	of your confidential written materials
Min Value	1	1
Max Value	7	7
Mean	3.70	3.63
Variance	3.06	2.89
Standard Deviation	1.75	1.70
Total Responses	142	142

77. How do you feel about the...

#	Question	Very dissatisfied	Dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Satisfied	Very satisfied	Total Responses	Mean
1	amenities nearby	31	30	23	27	15	12	3	141	3.09
2	transportation options nearby	23	18	14	37	23	21	5	141	3.72

Statistic	amenities nearby	transportation options nearby
Min Value	1	1
Max Value	7	7
Mean	3.09	3.72
Variance	2.83	3.10
Standard Deviation	1.68	1.76
Total Responses	141	141